

# Every person has a healthcare story



Did you know that sharing your healthcare experiences can help health services understand what consumers want and need?

Did you know that gathering and understanding consumer experiences can lead to healthcare improvements?

Did you know that consumer-led healthcare improvements lead to better experiences and outcomes for everyone?

Kyabram District Health Service (KDHS) are looking for patients, carers and community members to work alongside our staff to:

1. Share their healthcare journey, experience and ideas
2. Assist us with gathering information from consumers about their care experiences, using easily understood resources
3. Join our working party to translate consumer feedback into improvements in healthcare design and delivery of services

KDHS will support you with the opportunity to share your experience in a confidential manner, provide information and training to gather consumer stories, and/or work with our staff to design and deliver healthcare improvements.

If you are interested in working with us or would like further information, please contact Alicia Cunningham, Project Officer on Ph: 5857 0200 or Email: [acunningham@kyhealth.org.au](mailto:acunningham@kyhealth.org.au)