

## No out of pocket expenses

Kyabram District Health Service recently adopted a “**no gap**” policy for private health insurance patients.

You will not incur any “out of pocket” expenses if you use your private health insurance during your stay.

If you receive any unexpected expenses related to your stay please contact our front office staff during business hours to arrange a reimbursement.

## Kyabram District Health Service

### Kyabram Health

Fenaughty St, Kyabram VIC 3620  
Ph. (03) 5857 2400  
Email. [info@kyhealth.org.au](mailto:info@kyhealth.org.au)

### Stanhope Health

35 Birdwood Ave, Stanhope VIC 3623  
Ph. (03) 5857 0451  
Email. [comhealth@kyhealth.org.au](mailto:comhealth@kyhealth.org.au)

### Tongala Health

37 Mangan St, Tongala VIC 3621  
Ph. (03) 5857 0245  
Email. [chtongala@kyhealth.org.au](mailto:chtongala@kyhealth.org.au)



[www.kyhealth.org.au](http://www.kyhealth.org.au)

**Healthy Community.  
Local Care.**

**Private Patient  
Information**



**KYABRAM DISTRICT  
HEALTH SERVICE**

## **What are the benefits of using my Private Health Insurance.**

Patients who choose to utilise their Private Health Insurance during their stay at Kyabram District Health Services will receive:

- Choice of doctor (if available)
- No excess fees
- No gap payments
- Priority to private rooms (where available)
- Daily paper while you stay
- Meal voucher(s) for support person

## **How choosing to use your Private Health Insurance helps us.**

At Kyabram District Health Service (KDHS) we are constantly assessing ways to provide the best possible services for our patients and community.

Patients are encouraged to use their Private Health Insurance in order to help the Health Service financially.

By using your Private Health Insurance at KDHS you are assisting us to buy new equipment, maintain facilities and continue to provide a better service.



**Thanks for choosing to use your Private Health Insurance.**

The Board of Directors, Management and Staff of Kyabram District Health Service wish to thank you for electing to use your Private Health Insurance and be treated as a Private Patient.

Please feel free to let us know how we can improve our service to you.