

YOU SAID, WE DID

Listening to your feedback

May – August 2017



What you told us

Referral and wait time

Trip Hazard in carpark

**Privacy / security for access to
Physio/Gym area**

Food temperatures

Food variety at Cafe



What we did

**Commenced full review of central
intake model**

**Painted yellow with reflective
tape for alert**

Installed swipe card access only

**Purchased improved food covers
for transport**

**Comprehensive menu with
healthy and varied food choices**

If you are interested in working with us as a consumer representative or would like further information, please contact Alicia Cunningham, Project Officer on Ph: 5857 0370 or email: acunningham@kyhealth.org.au