

Kyabram District Health Service

Aboriginal and Torres Strait Islander people in our community need to feel safe to come to KDHS for their health care needs.

It is important that interactions in our health service are respectful and effective to help community members access mainstream healthcare services

Aboriginal Health Liaison Officer

Chana Orloff

Phone: 0466 446 303



**KYABRAM DISTRICT
HEALTH SERVICE**

*Kyabram District Health Service,
acknowledge the Traditional
Owners of the land and pay our
respects to Elders both past and
present*

Our Values

Empathy

Wellbeing

Community

Aboriginal Health Liaison Officer



Consumer Approved

www.kyhealth.org.au

Healthy Community.
Local Care.



Role of the Aboriginal Health Liaison Officer (AHLO)

The AHLO can help people to understand and respect the needs of Aboriginal and Torres Strait Islander people to ensure a culturally appropriate experience at Kyabram District Health Service.

The AHLO supports you by helping you and your family to obtain and understand basic health information and services so you can make informed decisions about medical processes and procedures.

The AHLO will work with you across all KDHS services and departments, as well as community outreach programs.

The AHLO will provide:

- Cultural, emotional, spiritual and clinical support to patients and families

- Patient advocacy
- Participation in family meetings
- Support with admission and discharge planning
- Links to community support programs
- Links to Allied Health workers

If you have any problems, the AHLO will listen to your concerns and provide you with alternative options where appropriate, and work with other staff to find the most suitable outcome for you.

Kyabram District Health Service

AHLO: Chana Orloff
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